



# MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY

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## UNIVERSITY EXAMINATIONS 2023/2024

FIRST YEAR SECOND SEMESTER EXAMINATION FOR DIPLOMA IN BUSINESS

### BUS/CU/SW/SR/12/6: MANAGEMENT OF COMMUNITY BASED GROUPS

DATE: APRIL 2023

TIME: 3HOURS

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**INSTRUCTIONS: Answer Question ONE and any other THREE questions.**

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#### QUESTION ONE (40 MARKS)

1. Define the following terms (4marks)
  - a. Group
  - b. Community
2. Outline four benefits of community groups (4marks)
3. State four characteristics of a group (4marks)
4. Outline four needs of a group (4marks)
5. State four social action models (4marks)
6. State four reasons why community groups are essential (4marks)
7. Highlight four benefits of civil engagement in community based groups (4marks)
8. Outline four benefits of monitoring and evaluation in community based groups (4marks)
9. List four types of groups (4marks)
10. Describe the term group dynamics (4marks)

#### SECTION B (60 MARKS)

11. a) Discuss five benefits of having therapy groups in our different communities (10marks)



- b) Discuss five roles and responsibilities of different stakeholders in decision making of different groups (10marks)
12. a) Discuss five roles played by leadership in group setting (10marks)
- b) Discuss five skills a leader should be possessing to make sure a group achieve its goals (10marks)
13. a) Discuss five reasons for active listening in a group (10marks)
- b) Discuss five benefits of follow-ups with the stakeholders in achieving different group goals (10marks)
14. a) Discuss five benefits of involving different stakeholder in group activities (10marks)
- b) Explain five benefits of having participatory meetings with different groups and stakeholders (10marks)

