



# MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY

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University Examinations 2023/2024

FIRST YEAR SECOND SEMESTER EXAMINATIONS FOR DIPLOMA IN SOCIAL WORK  
AND COMMUNITY DEVELOPMENT

**BUS/CU/SW/CC/02/6: SOCIAL POLICY FORMULATION AND PUBLIC  
ADMINISTRATION**

**DATE: APRIL 2024**

**TIME: 2 HOURS**

## INSTRUCTIONS:

- (i) This paper has two sections A and B
- (ii) You are provided with a separate answer booklet.
- (iii) Marks for each question are as indicated.
- (iv) Do not write on the question paper.

## QUESTION ONE (40 MARKS)

### SECTION A

1. Define social policy. (2 marks)
2. List four aims of social policy. (4 marks)
3. Identify five types of social policies. (5 marks)
4. Rational/classical model is one of the social policy models, highlight five features of this model. (5 marks)
5. What is the importance of public participation? (5 marks)
6. State three common errors made when making decisions, (3 marks)
7. Identify four stakeholders involved in policy formulation. (4 marks)
8. List three factors that enable implementation of a policy. (4 marks)
9. Highlight four stages of policy implementations. (4 marks)



## **QUESTION TWO (60 MARKS)**

### **SECTION B-Answer any THREE question**

- 1 a) Explain five ways in which public participation can be promoted. (10 marks)  
b) Explain what is monitoring and evaluation to policy implementation. (10 marks)
2. Social policies are statements that define how the government will organize and provide social welfare service to its citizens.  
a) Explain five importance areas of social policy. (10 marks)  
b) Describe five main goals of social policy. (10 marks)
3. Policy implementation framework is a set of assumptions, concepts and practices that constitute a way of viewing reality while implementation policies.  
a) Explain five challenges encountered during a policy implementation process. (10 marks)  
b) Explain five ways in which these challenges can be overcome. (10 marks)
4. Policies are written to address specific issues and therefore the structure and components of a policies will differ considerably according to the need.  
a) Discuss five major components of a policy documents. (10 marks)  
b) Explain five methods of storing social policy documents once they are compiled. (10 marks)