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UNIVERSITY EXAMINATIONS 2023/2024

DIPLOMA IN SUPPLY CHAIN MANAGEMENT LEVEL 6 YEAR ONE TERM TWO

BUS/CU/SC/CR/04/6/A: SUPPLY CHAIN OPERATIONS MANAGEMENT

DATE: APRIL 2024

TIME: 3 HOURS

INSTRUCTIONS: Answer Question ONE and any other Three questions.

SECTION A (40 MARKS)

1. Give a clear definition of: -
 - a. Supply chain (2 Marks)
 - b. Supply chain management. (2 Marks)
 - c. Purchasing (1 Mark)
2. Name Four objectives of supply chain management. (4 Marks)
3. What is the importance of stakeholders consultation when formulating a policy? (3 Marks)
4. State any principles of procurement required in every organization. (4 Marks)
5. List Three advantages of e-procurement in the procurement department. (3 Marks)
6. Name the importance of stakeholder's consultation when formulating a policy. (2 Marks)
7. Highlight the types of employee training in an organization. (4 Marks)
8. State the KPIs of an effective operational department. (5 Marks)
9. What are the key roles and responsibilities of a purchasing/ procurement department. (5 Marks)



MUST is ISO 9001:2015 and



ISO/IEC 27001:2013 CERTIFIED

10. State any FOUR benefits of maintaining procurement staff records. (5 Marks)

SECTION B – Long Answer Questions – Answer Any Questions. (60 MARKS)

11. In the contemporary business environmental clearly discuss various disposal methods as stipulated in the Public Procurement and Asset Disposal Act 2015. (20 Marks)

12. a. Elaborate how procurement control mechanisms can help to control supply chain operations effectively and efficiently? (10 Marks)

b. During management of procurement staff how are procurement staff records maintained as per workplace policy (10 Marks)

13. a. Discuss the role of leadership in a supply chain? (10 Marks)

b. You have been assigned staff to work under you in supply chain. Suggest five ways you will apply to motivate your staff. (10 Marks)

14. a. Discuss the procurement staff Code of ethics/work ethics that the staff should adhered to in procurement and supply chain functions. (10 Marks)

b. Henry Fayol enumerate various principles of management that guides an organizations successful achievement of their goals. Discuss various principles he stipulated. (10 Marks)

