

**DIPLOMA IN SUPPLY CHAIN MANAGEMENT LEVEL 6 YEAR ONE
TERM TWO**

SUPPLY CHAIN OPERATIONS MANAGEMENT

UNIT CODE: BUS/CU/SC/CR/04/6/A

SECTION A (40MARKS)

Answer all the questions in this section

1. Give a clear definition of:- (5marks)
 - a. Supply chain
 - b. Supply chain management.
 - c. Purchasing
2. Name *Four* objectives of supply chain management. (4 marks)
3. What is the importance of stakeholders consultation when formulating a policy?(3marks)
4. State any principles of procurement required in every organization.(4marks)
5. List Three advantages of e-procurement in the procurement department.(3marks)
6. Name the importance of stakeholder's consultation when formulating a policy.(2marks)
7. Highlight the types of employee training in an organization.(4marks)
8. State the KPIs of an effective operational department. (5marks)
9. What are the key roles and responsibilities of a purchasing/ procurement department.(5 marks)
10. State any FOUR benefits of maintaining procurement staff records. (4marks)

SECTION B

This section contains four questions. Answer any THREE questions

11.

a. In the contemporary business environmental clearly discuss various disposal methods as stipulated in the Public Procurement and Asset Disposal Act 2015. (20Marks)

12.

a. Elaborate how procurement control mechanisms can help to control supply chain operations effectively and efficiently? (10marks)

b. During management of procurement staff how are procurement staff records maintained as per workplace policy (10marks)

13.

a. Discuss the role of leadership in a supply chain? (10 marks)

b. You have been assigned staff to work under you in supply chain. Suggest five ways you will apply to motivate your staff. (10 marks)

14.

a. Discuss the procurement staff Code of ethics/work ethics that the staff should adhered to in procurement and supply chain functions.(10marks)

b Henry Fayol enumerate various principles of management that guides an organizations successful achievement of their goals. Discuss various principles he stipulated. (10marks)