

**UNIT : NNH 3253- HEALTH SERVICE DELIVERY      PROGRAM: HSM**  
**YEAR 2 SEMESTER 2 Main Exam INSTRUCTIONS: Answer questions ONE and any other two questions**

**QUESTION ONE (30MARKS)**

- a) Define the following terms (5marks)
  - i. Counter-referral
  - ii. Referral system
  - iii. Accreditation
  - iv. Expertise movement
  - v. Universal Health Coverage
- b) Explain (2) two strategic objectives of the Second Medium-Term (MTP)(4marks)
- c) State(5) five key objectives of the Kenya Health Policy 2014–2030.(5marks)
- d) State five (5) health functions, defined in the Fourth Schedule of the Constitution of Kenya 2010(5marks).
- e) State five(5) benefits for developing the Referral Strategy(5marks)
- f) Explain three(3) models of health care delivery in Kenya (6 marks)

**QUESTION TWO (20MARKS)**

Devolved governments plays key roles in delivery of health care services in Kenya

Explain advantages of devolved health care services in Kenya (10 marks)

Explain challenged faced by devolved health care services in Kenya (10 marks)

**QUESTION THREE (20MARKS)**

A good health system delivers a quality referral services to all people when and where they need them. As a health system Manager, discuss requirements for effective functioning of the referral system using examples from the local context.

**QUESTION FOUR (20MARKS)**

Explain the function of County level governance functions in Kenya (20 marks)