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University Examinations 2022/2023

FOURTH YEAR, FIRST SEMESTER SPECIAL/SUPPLEMENTARY EXAMINATION FOR THE
DEGREE OF BACHELOR OF HEALTH SYSTEMS MANAGEMENT

HPH 3251: HOSPITAL INFRASTRUCTURE AND FACILITY MANAGEMENT

DATE: AUGUST 2023

TIME: 2 HOURS

INSTRUCTIONS: *Answer question one and any other two questions*

QUESTION ONE (30 MARKS)

- a) Differentiate between a manager and a leader (2 marks)
- b) Explain the critical oversight roles of a manager (4 marks)
- c) Outline the type of data to be included in an inventory (10 marks)
- d) Explain critical important skills in management (4 marks)
- e) Outline the challenges in inventory management and control (4 marks)
- f) Explain the key determinants of health (6 marks)

QUESTION TWO (20 MARKS)

- a) Explain the activities to be undertaken in an effort to mitigate risk involved in Healthcare Technology Management (10 marks)
- b) Outline the classification of hospital facilities (10 marks)



QUESTION THREE (20 MARKS)

- a) Explain the advantages of having a maintenance schedule in a health facility (10 marks)
- b) Outline best practices in risk management in health facilities (10 marks)

QUESTION FOUR (20 MARKS)

Describe key strategic areas to be addressed in patients' safety and risk management

