



# MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY

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## University Examinations 2018/2019

FIRST YEAR SECOND SEMESTER EXAMINATIONS FOR MASTER OF SCIENCE IN  
EDUCATION

### EMN 5152: INSTITUTIONAL LEADERSHIP AND PERFORMANCE CONTRACTING

DATE: AUGUST 2019

TIME: 3 HOURS

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**INSTRUCTIONS: Answer Question ONE and any other THREE questions.**

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#### QUESTION ONE (24 MARKS)

- a) Explain the meaning of the following terms in relation to educational institutional leadership.
- (i) Systems (2 marks)
  - (ii) Standards (2 marks)
  - (iii) Evaluation (2 marks)
- b) Discuss the benefits of quality management system in a learning institution. (10 marks)
- c) Evaluate the role of a leader in performance contracting and staff appraisals. (8 marks)

#### QUESTION TWO (12 MARKS)

Discuss the historical development of international organization for standardization (ISO) (12 marks)

#### QUESTION THREE (12 MARKS)

Evaluate the rationale of the establishment of Kenya Bureau of Standards (KeBS) (12 marks)

#### QUESTION FOUR (12 MARKS)

Discuss the challenges facing performance contracting policies of the Ministry of Education and suggest possible solutions. (12 marks)

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**QUESTION FIVE (12 MARKS)**

In relation to an educational institution evaluate the elements of total quality management.  
(12 marks)